

Liam O'Hare  
8 Lawley Street  
London E5 0RJ

08.11.21

Dear David,

**Re: Premises Variation Blondies Bar 205a Lower Clapton Road**

Hope you had a quiet weekend.

Following our conversation last week I spoke to both Sharmaine and Verity about your observations when you visited the premises the previous weekend. They were obviously concerned at your comments, particularly the drinks making their way out of the premise at the end of the night as they have a strict no drinks outside after 22:00. The intoxicated female at the end of the evening is also an error, which was highlighted as something, which cannot happen again. Blondies pride themselves on their care of guests, particularly females, if you think it is worth them watching the footage so their team learn from this error we are able to arrange a viewing to their team.

They reviewed their operations and at a meeting on Friday evening devised additional layers of care in their operation to augment their existing policies, which upon review we believe still are good practice. Salient items raised were.

1. Security in high vis jackets visible to guests inside and outside to allow for slick door management and access to smoking queue.
2. Security must be pro active. Customers outside strictly managed. Security must move people along back inside (to spend money). Alert door management by supervisor and security is critical this and every weekend.
3. Read through the dispersal to all staff and remind them of their duties. Tell them you expect proactive management of the evening service from start to finish. Finish is when every customer has left the building and moved along to bus stops and cabs home, not a moment sooner.
4. Clean up outside over the evening and end of the night.
5. Manage the back yard strictly. From 21:00 weekdays and 21:30 weekends it should be silence. Advise the chef to ensure they are packed up and gone and bar stock situated outside is not needed during a session.
6. Start analysis of your sound levels tonight. Are you distorting? Are you too loud? Is

it that people are shouting to talk? If so you probably are.

7. Download your Ask Angela posters and trial this weekend. I will conduct training before next weekend at a time to be decided, please try to get the whole team together for face to face session.

8. Liam can brief the team on Saturday. We will cover responsible alcohol retailing, challenge 25, refusing drunk persons, recording challenges, identifying vulnerable people.

9. A nighttime report with detail, including activities outside your premises of which there is many. Drunks, drug dealers, beggars and people loitering outside betting shops, sound systems playing in cars outside Jimmac. Care and attention should also be given to inside incidents, if any.

10. Produce detailed opening checklist/closing checklist to start using each night and each night. This will introduce rigor and order on your operations and give your team confidence to raise standards and spot patterns of behaviour, positive or negative.

I also attach for your perusal a Noise Impact Survey commissioned from Big Sky Acoustics in the recommendations we have accepted an additional 3 conditions from the LBH EHO and are asking for a degree of flexibility on the fourth condition; while accepting the need to reduce the smoking queue capacity for the additional hours requested we are asking to go down to 8 rather than 6, a reduction of 25 %.

Further to Police concerns about additional drinking hours Blondies ask the Police to consider these suggested amendments to the sale of alcohol hours proposed in the application.

Sunday 22:30

Monday 23:30

Tuesday 23:30

Wednesday 23:30

Thursday 01:00

Friday 01:00

Saturday 01:00

In order to accommodate gradual dispersal from their premises Blondies would seek hours open to the public as

Sunday 23:00

Monday 00:00

Tuesday 00:00

Wednesday 00:00

Thursday 01:30

Friday 01:30

Saturday 01:30

If the Police would consider these reduced hours, and reduced smoking capacity in the additional hours as a compromise in order to withdraw their representation we would be most grateful. If there are other areas the Police would like to discuss we

are open to consider further additional conditions to raise standards throughout the operation to reflect the extended hours.

Kind regards

Liam O'Hare